

## **ACPG Workforce Development Workgroup (WDW)**

### Report and Recommendations

Nov. 14, 2019

#### **BACKGROUND**

Through stakeholder engagement and feedback, the WDW has identified the following priorities as critical to support and expand the problem gambling workforce in Nevada:

1. Develop collegial and collaborative relationship with the Nevada Board of Examiners for Alcohol, Drug and Gambling Counselors (BOE) to advocate for the problem gambling workforce, and educate BOE and related stakeholders regarding:
  - Impact of BOE policies and procedures as they affect the CPGCs and CPGC-Interns (i.e. supervision requirements, frequency of BOE meetings, etc.)
  - Opportunities and incentives for engagement of new professionals and growth of the problem gambling counseling field
  - Emerging issues, public policy and treatment best practices for problem gambling
2. Establish a comprehensive and consistent process for Nevada professionals to obtain problem gambling certification through the Board of Examiners for Alcohol, Drug and Gambling Counselors (BOE), through
  - Development and implementation of board-approved core competencies and training resources for the required Nevada CPGC certification process administered by the BOE,
  - Identification and promotion of affordable, accessible, and diverse training opportunities for Nevada CPGC and CPGC-Interns, approved by the BOE, and
  - Centralized conduit for communication and dissemination of a “road map” for navigating the Nevada CPGC certification process.
3. Implement a sustainable process for stakeholder engagement in ongoing workforce development strategic planning, implementation and evaluation.

#### **RECOMMENDATION**

It is the recommendation of the Workforce Development Workgroup that the ACPG authorize the Department of Health and Human Services to utilize FY20 allocated funds of \$43,000 to procure a provider to perform Problem Gambling Workforce Development Facilitation Services (PGWDFS), consistent with the identified priorities of the ACPG Workforce Development Workgroup (WDW).

## **PGWDFS CONCEPT:**

DHHS will procure a qualified provider through a Master Service Agreement for an initial term of service through June 30, 2020. The provider will act as a liaison between the ACPG, its related work groups, and other related stakeholders (i.e. Nevada government and business entities, problem gambling service providers, CASAT, BOE, education and training providers, etc.) to facilitate information sharing and conduct activities in support of the WDW identified priorities as stated above.

Provider will designate a qualified staff person who will serve as the coordinator and liaison for services provided under the agreement. This will be a minimum .5 FTE initially, utilizing the available \$43,000 in FY20, with a goal to support and sustain a full-time position with future funding beginning FY 21.

Services provided, may include the following activities and responsibilities, as needed or directed by the ACPG, WDW and DHHS:

- Stakeholder engagement and relationship building through participation in meetings of the BOE, ACPG, ACPG workgroups, and other problem gambling related activities or events.
- Research current requirements for CPGC certification and develop a flow chart for communicating the “road map” to prospective counselors, and for strategic discussions with BOE and related stakeholders
- Participate in meetings and workshops to develop and advocate for the CPGC core competencies and strategic plans approved by the ACPG, WDW and BOE
- Obtain knowledge required to act as a problem gambling informed advocate
- Act as a communication conduit to connect the workforce with current information on BOE approved problem gambling education and training, and other requirements for the certification process
- Assist in developing surveys, evaluation tools and other environmental scans or assessment and research tools for stakeholders to determine current and future needs for the workforce in Nevada
- Provide monthly reports to the WDW and quarterly reports to the ACPG, regarding current activities and emerging issues
- Other duties as identified and assigned

**NOTE:** This “concept” assumes the Provider will receive ongoing guidance and direction from the WDW or DHHS staff, in order to be responsive to and engaged in opportunities to advance the goals and priorities of the ACPG for workforce development improvements and expansion in Nevada.